

CIRCUS

TERMS & CONDITIONS (ALL THE IMPORTANT BITS)

HOUSE RULES

We kindly ask that your party is ready to be seated at the time indicated in your booking confirmation, **as we can only hold your table for up to 15 minutes.**

All reservations are allocated for 2 hours. Guests might be asked to vacate the table and leave the premises after this time, unless a bar booking has made in advance (subject to availability) so we can ensure the table is cleaned in between sittings.

Admittance is restricted to guests over 21 years of age.

If you are not quite there yet - not to worry, we'll still be here when you are!

For groups of 2-5 guests, we offer a Set Menu. This is priced at £65 per person Wednesdays to Fridays and then for £75 per person on Saturdays. Please note the following order requirements per table size:

- 2 guests - Please choose 3 starters and 2 mains
- 3 guests - Please choose 4 starters and 3 mains
- 4 guests - Please choose 5 starters and 4 mains
- 5 guests - Please choose 6 starters and 5 mains

We offer a Set Sharing Menu for all groups of 6+, this is priced as £65 per person Wednesdays to Fridays and then for £75 per person on Saturdays.

A Premium sharing menu is also available for £100 per person for any sized party.

Please note that the menu prices and menu offerings will differ over our Festive Season in November and December.

For our Saturday Brunch, we offer a brunch menu, priced at £45 per person with a 60 minutes bottomless option available for an additional £20 per person.

Our Stage Table reservations will be subject to a £10 supplement per person on top of the menu price. This charge does not apply to Stable Table bookings for Saturday Brunch.

We offer bar tables for £50 per person for a two hour duration (£30 per person on Wednesdays/Thursdays and Saturday afternoons or if moving from a restaurant booking). This amount is then used as a bar tab for the table.

Please be sure to share any dietary requirements with our team, so we can take good care of you and be able to cater for your needs. The menus may change sometimes but only to make them better!

A cake-age fee of £20 will be charged to the bill for all cakes brought in externally.

An optional service charge of 12.5% will be added to your bill. *wink, wink*

Our dress code is 'make a wonderful effort', so please do! No ripped jeans or athletic trainers, it's a night out so dress to impress. We do not allow 'fancy dress' or decoration in the venue including, but not limited to balloons, confetti, tiaras, badges, sashes, bunny ears, pom poms, capes, feather boas and sombreros. But we're good fun, we promise!

Hen dos, Stag dos and same sex groups of 10+

We can accept hen dos, stag dos and same sex groups of any size on Friday evenings for dinner and Saturday afternoons for Brunch only. However if you contact us by phone or email with your party size, desired date and age range, we can double check any date for you. Guests are only allowed to wear veils and sashes on these booking dates but balloons, decorations and fancy dress will be prohibited.

On Friday and Saturday nights, admission to the Circus may be conditional on the screening of guest's bags by the security staff. We do not accept liability for any damage caused to any items during this process.

Our venue is open plan, designed so that all tables have view of the entertainment. So, whether you are on the stage table, a standard table, or even a bar table, you can still enjoy! **Our entertainment does not have any set timings but pops up every half an hour or so in short bursts for each dining shift.**

No flash photography please, leave the flashing to us!

GENERAL CANCELLATION POLICY

We operate with a **3 day cancellation policy**. If your booking is cancelled within 3 days of the reservation, there may be a cancellation fee of £25 per person. Please just give us a shout if your plans change or your expected numbers reduce to avoid a 'Empty Seat Charge' of £25.00 per person.

We don't want to be mean, it's just the way the cookie crumbles.

Holding deposits are retained for non-attending guests. If your group drops in number and you let us know at least 3 days in advance, the extra deposit will be available to be refunded or used towards your final bill.

Please note that our cancellation policy will be applied to any cancellations caused by Covid or Public Transport disruptions (including severe weather and staff strikes).

NB: Please note that our terms and conditions may differ on key dates and the festive season, please refer to your confirmation email for more details.

CHRISTMAS BOOKING CANCELLATION POLICY

This is applicable to all restaurant and bar bookings from the 20th November to the end of December 2023

We will operate a **4 week cancellation policy** for all bookings:

- If the restaurant reservation is cancelled or reduced within 4 weeks of the booking, then deposit amount will be non-refundable and non-transferable.

- If the restaurant or bar reservation is cancelled or reduced within 2 week of the booking, then the full prepaid amount will be non-refundable and non-transferable.

Please note that our cancellation policy will be applied to any cancellations caused by Covid or Public Transport disruptions (including severe weather and staff strikes).

NEW YEAR'S EVE BOOKING CANCELLATION POLICY

- Any cancellations/reductions made before 30th November will be refunded the deposit
- Any cancellations/reductions between 30th November to the 24th December will have the deposit forfeited (the service charge will be refunded)
- Any cancellations/reductions within one week before the 31st December will forfeit the full amount of the booking (the service charge will be refunded)
- Any reservations for a bar table (drinks only) will have a 1 week cancellation policy, otherwise the prepayment is forfeited

REMEMBER: YOU ARE HERE TO HAVE FUN AND ENJOY WITH US AN
'OUT OF THE ORDINARY NIGHT OUT'

WE LOOK FORWARD TO WELCOMING YOU

THE CIRCUS TEAM

CIRCUS